

JO ALEXANDER WILL IT FIT?

1. WILL IT FIT?

Thank you so much for your recent order. We want to ensure that the delivery of your new furniture goes smoothly. So, we'd now ask that you track the journey for us that your furniture will take, from the Delivery Van to its final location in the garden or home and let us know about the route - including sending us photos of the route.

3. CHECKLIST

3.1. Gateways – are these wide enough for all the furniture that you've ordered to get through?

3.2. Obstructions – do you currently have scaffold in the way, or bushes/trees that will hinder the access?

3.3. Tight Turns – if there are turns and corners to negotiate, will table tops etc. fit round these?

3.4. Obstacles and gravel – are there any obstacles that need moving before delivery eg. Plant pots, barbecues or is there gravel on the route that will affect the trolley wheels?

3.5. Steps/stairwells – How many steps up or down does the furniture need to negotiate? Will tables turn on stairwells if you live in an apartment building?

3.6. Lifts – Check the measurements of the lift and the weight capacity to ensure your furniture can travel in the lift if you live in an apartment building!

Please be understanding that our delivery team will not be able to remove their safety boots indoors due to Health and Safety reasons – thank you

2. POTENTIAL PROBLEM AREAS

1. Gateways
2. Obstructions
3. Tight turns
4. Obstacles and gravel
5. Steps/stairwells
6. Lifts (in apartment buildings)

Now let us know, by phone or email, the details about your delivery (including photos of the route – as this is always helpful.....)



deliveries@joalexander.co.uk



01954 267857 (option 2)

4. PLEASE NOTE...

Jo Alexander does not accept responsibility for any damage that may occur during delivery inside or outside the property.